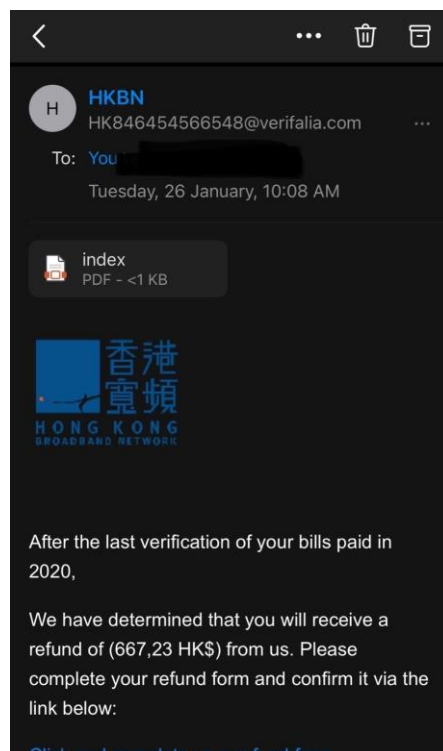




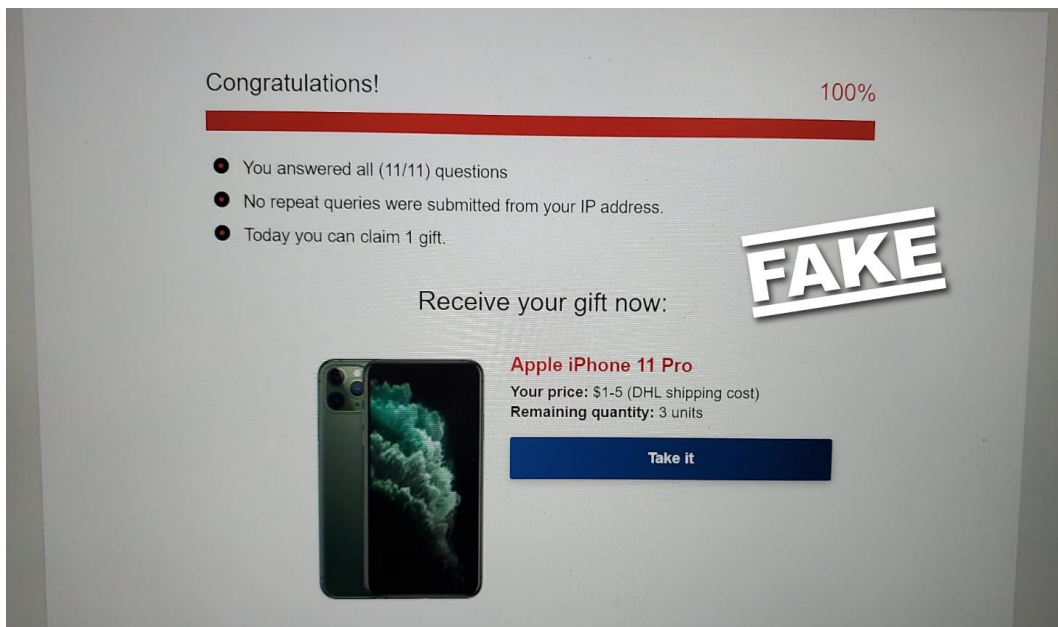
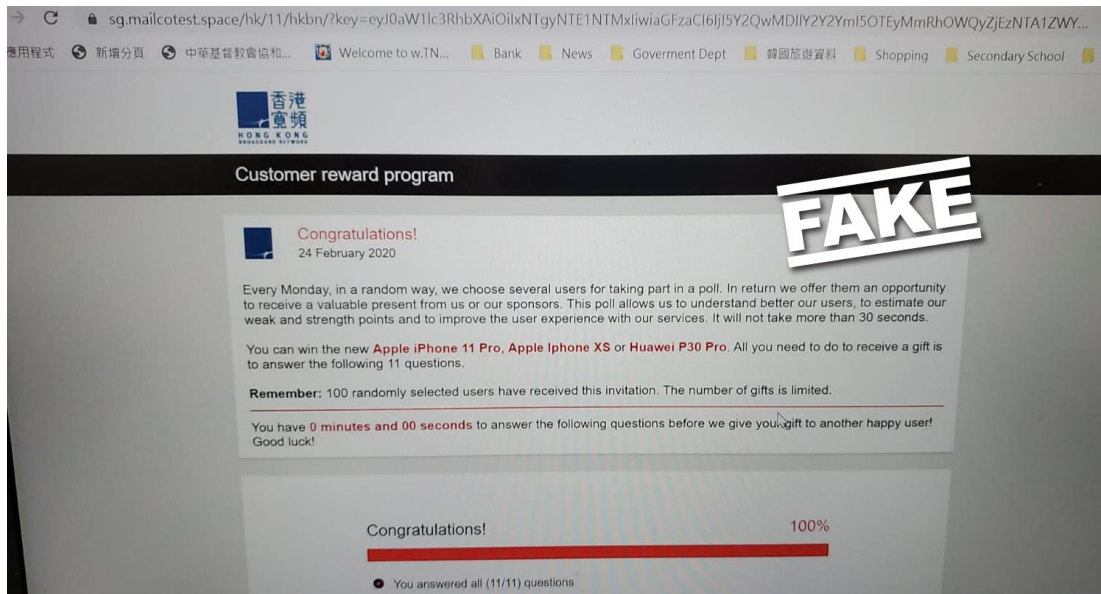
【Beware of fraudulent emails, bogus websites and fraudulent calls】

We recently discovered a number of fraudulent Hong Kong Broadband Network (HKBN) emails, bogus HKBN online surveys and lucky draw websites aiming to trick customers into disclosing their personal information for refund arrangements, or free mobile phones and gifts. In addition, fraudulent phone calls posing as Hong Kong Broadband Network's customer service have been used to steal personal information! Please exercise caution as these suspicious emails, websites and phone calls have no relation to us. If you have any doubts, please [click here](#) to provide relevant information using the form, or call the police directly.

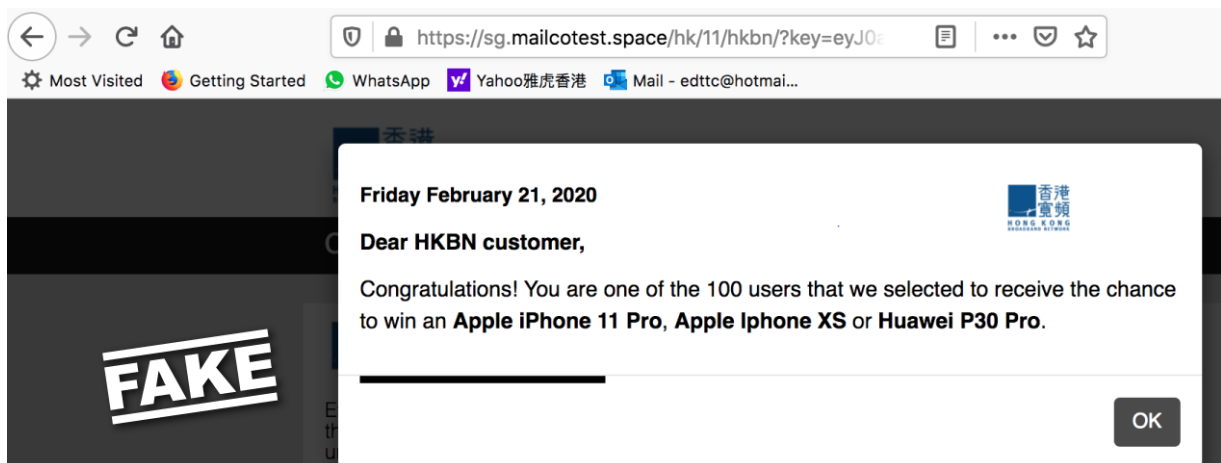
Fraudulent email / bogus website example (1/11)



Fraudulent email / bogus website example (2/11)



Fraudulent email / bogus website example (3/11)





請填寫您的詳細資料

接受的信用卡：



受到SSL加密的保護

安全付款

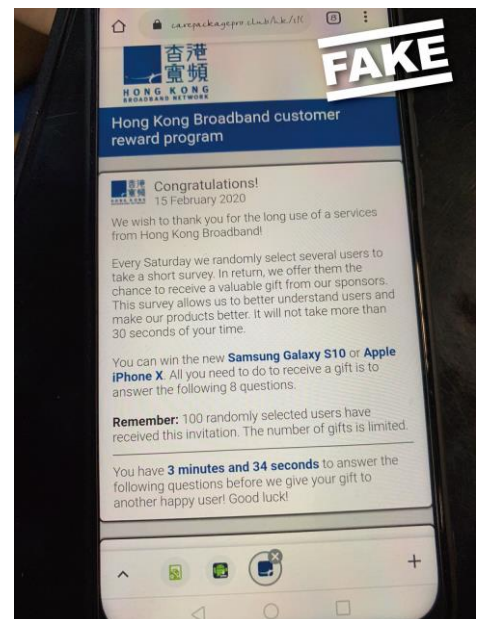
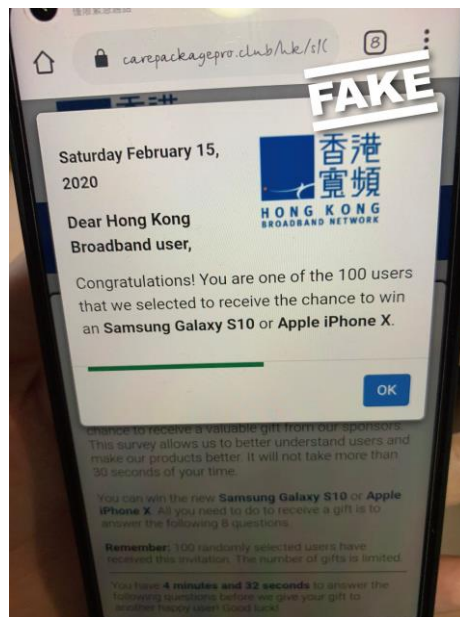
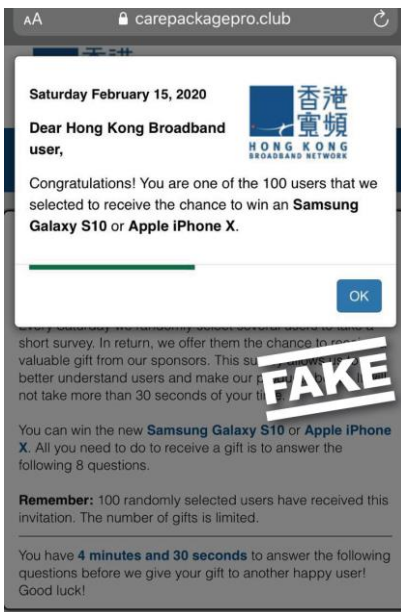


恭喜

FAKE

您的Gabopia.com帳戶已建立！此付款將在您的帳戶結單上顯示為
GABOPIA.COM+441354810038。

Fraudulent email / bogus website example (4/11)

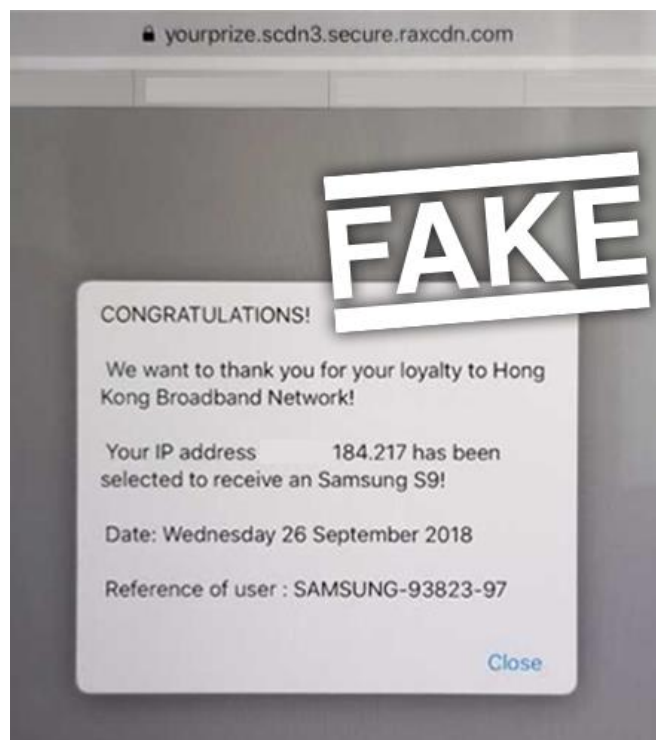




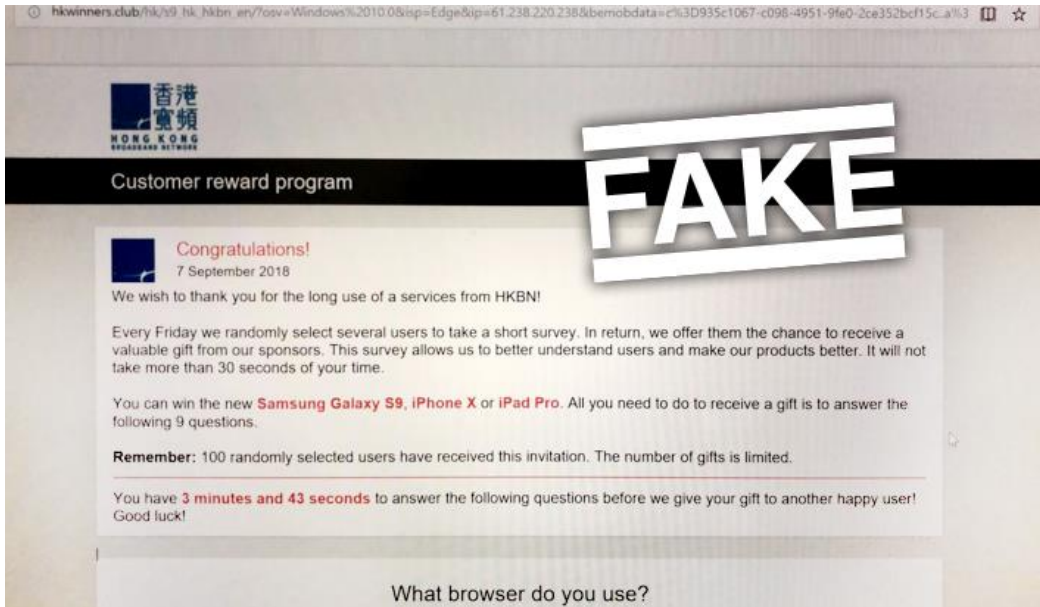
Fraudulent email / bogus website example (6/11)



Fraudulent email / bogus website example (7/11)



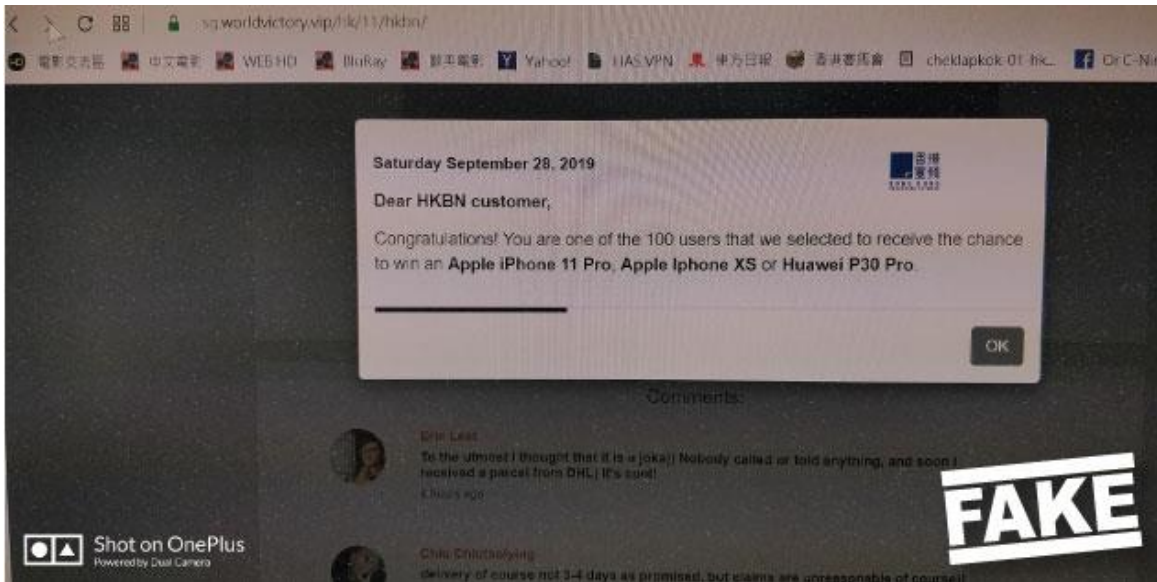
Fraudulent email / bogus website example (8/11)



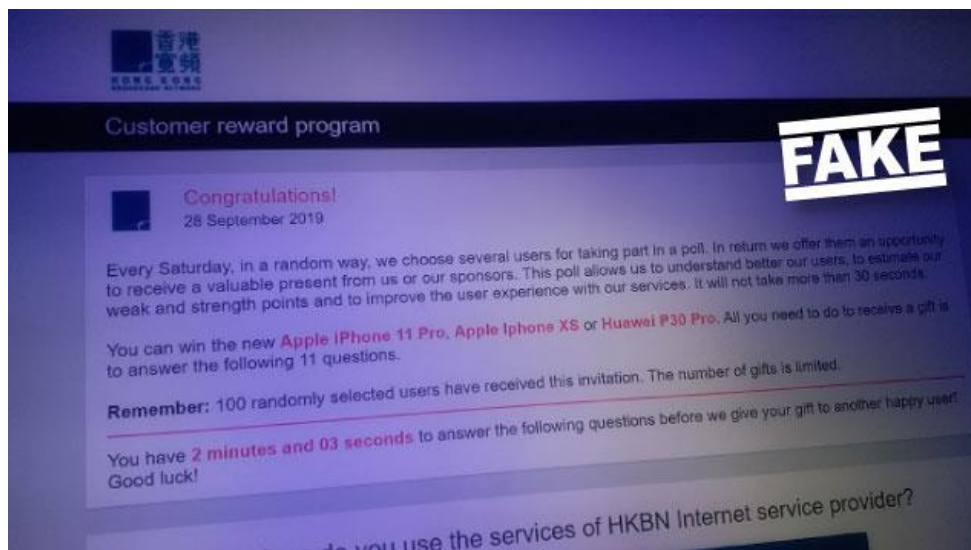
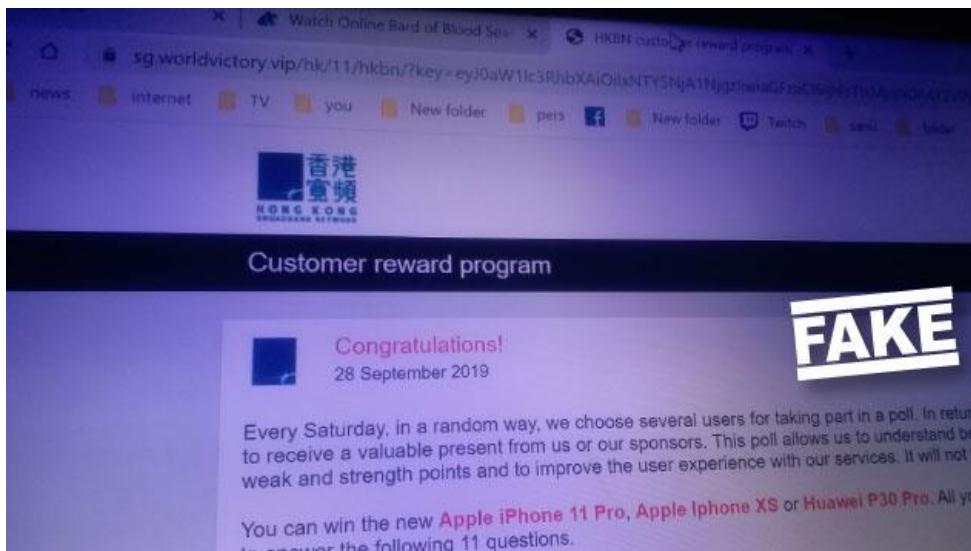
Fraudulent email / bogus website example (9/11)



Fraudulent email / bogus website example (10/11)



Fraudulent email / bogus website example (11/11)





Warning Against fraudulent HKBN calls

Recently, we have received complaints from our customers regarding suspicious phone calls. Please be aware of possible bogus phone calls made by your previous broadband service provider pretending to be a sales representative of Hong Kong Broadband Network Limited (HKBN). Such individuals seek to provide erroneous/misleading information about our service renewal, as well as solicit personal information and your HKBN service plan details, all of which may damage HKBN's reputation.

We urge customers to be vigilant against fraudulent calls claiming to be made by or on behalf of HKBN. When in doubt, please ask for the caller's full name, staff ID and contact number, and verify his/her identity by calling HKBN Customer Service Hotline on 128100 before making any further calls to the number provided by the caller. As this matter is extremely serious, we have reported such incidents to the Police.

If you have received any suspicious call(s), please contact us at 128100 or report it to the police.